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QUALITY POLICY STATEMENT

At Yess Pharma GmbH, we are committed to ensuring the quality, safety, and reliability of the medical devices, apparatus, and consumables we import, distribute, install, and service.

Our Quality Policy is based on the following commitments:

Alignment with Purpose & Strategy

Our policy reflects the company's purpose and context and supports our strategic direction in the medical devices sector.

Quality Objectives

We establish measurable quality objectives and regularly review them to drive performance, compliance, and customer satisfaction.

Regulatory & Customer Requirements

We commit to fulfilling all applicable statutory, regulatory, and customer requirements.

Continual Improvement

We continually improve the effectiveness of our Quality Management System to enhance operational efficiency, product quality, and service excellence.

This policy is communicated and made available to all employees and relevant interested parties, ensuring it is understood, implemented, and applied at all levels of the organization. It is reviewed periodically to ensure it remains suitable, effective, and aligned with our strategic goals.

Approved by:

Arlind Basholli
MD, Yess Pharma GmbH

Approval & Change History

Version	Prepared by:	Reviewed by:	Approved by:	Approval Date	Issue Date	Effective Date	Description
V1.0	Dr. M. Hoxha, QMS/GDP Expert	N. Musa, Q&R Affairs	A. Basholli, MD	03.10.2025	03.10.2025	06.10.2025	Initial issue